

Stanislaus County Workforce Development

251 E. Hackett Road, Modesto, CA 95358 • www.stanworkforce.com • 209-558-2100 • 209-558-2164 fax

Youth Development Committee Meeting Agenda

Monday, December 5, 2022
Tom Changnon Education Center
McClatchy Room, First Floor
1325 H Street, Modesto CA 95354
1:00 pm – 3:00 pm

The Stanislaus County Youth Development Committee complies with all provisions of the Brown Act and the Stanislaus County Workforce Development Board Conflict of Interest and Code of Conduct Policy. See links below.

https://oag.ca.gov/sites/all/files/agweb/pdfs/publications/brownAct2003.pdf www.stanworkforce.com/board

The Agenda at each meeting allows for a public comment period, limited to 5 minutes. Public Comment forms are available at www.stanworkforce.com/board

All meetings are conducted in English. Current COVID-19 protocols will be followed.

If you require assistance per the Americans with Disabilities Act, please notify the Department of Workforce Development at (209) 558-2109, 48 hours in advance of the meeting.

Public notice of all Youth Development Committee meetings are posted 72 hours in advance of the meeting at the location site and on the webpage at www.stanworkforce.com/board

- I. Call to Order and Introductions
- II. Conflict of Interest
- III. Public Comment Period
- IV. Chair Report
 - A. Introduction of New Committee Members:
 - a. Nancy Martinez
 - b. Fallon Ferris
- V. Department Report
 - A. Ceres Unified School District "Project Yes" Program update
 - B. Summer Youth Employment Program update
 - C. "Let's Work" Program update
 - D. "California for All" Program update
 - E. 2022 Stanislaus County Workforce Development Annual Report
 - F. CWA Virtual 2023 Youth Symposium
 - G. Youth RFP update
 - H. Workforce Development Board Action Plan
- VI. Consent Items
 - A. Approval of the September 12, 2022 Youth Development Committee Meeting Minutes
 - B. Approval of the 2023 Youth Development Committee Meeting Calendar
- VII. Discussion and Action Items
- VIII. Future Topics and Discussion

Next Quarterly Meeting:

Date:

Location:

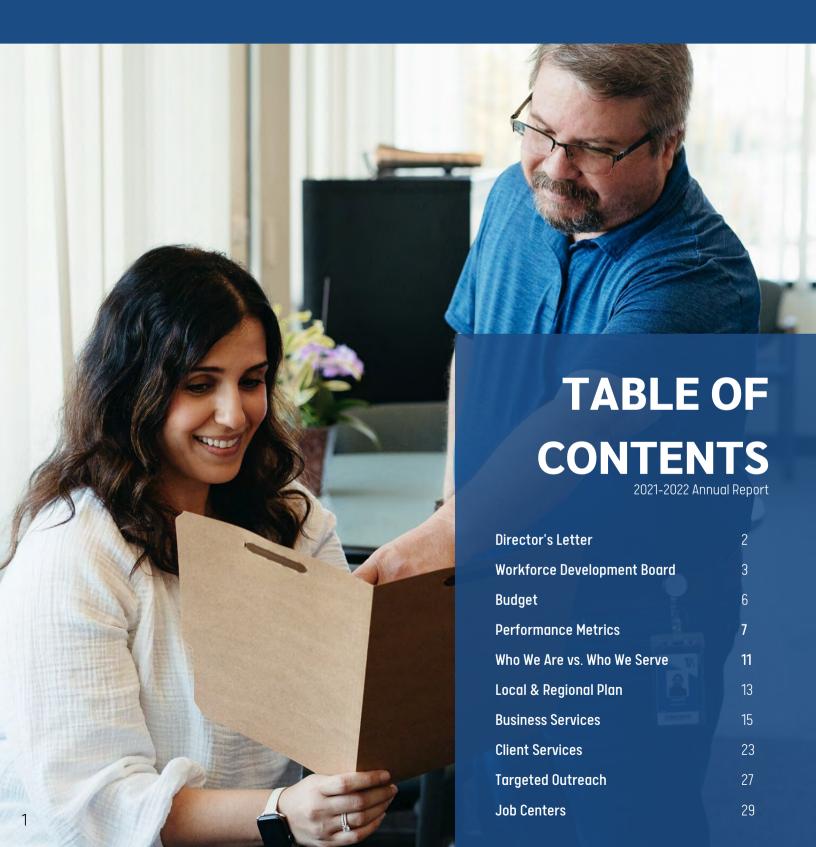
Monday, March 6, 2023 Tom Changnon Education Center McClatchy Room, First Floor 1325 H Street, Modesto CA 95354

Time: 1:00 pm-3:00 pm



OUR MISSION

is to work with businesses to **determine the needs of in-demand occupations** and **develop a skilled workforce** that strengthens businesses and contributes to the economic success of the community.



DELIVERING QUALITY SERVICE

Director's Letter

The 2021-2022 Program Year started with the anticipation that coming out of the pandemic would result in an increase of clients to meet the needs of businesses. It was surprising to see that the number of available job seekers declined in Stanislaus County, as well as the number of clients that enrolled into services with Workforce Development.

The following report provides an overview of the many strategies Stanislaus County Workforce Development created over the last year to continue delivering quality workforce services despite the unprecedented impact of fewer job seekers. In adapting to new workforce realities staff have implemented creative solutions such as the launch of the new website and online enrollment to make services to both businesses and clients more intuitive and informative

The Stanislaus County Workforce Development Board continues to strategically approve policies that moves the needle in creating a stronger economy and continues to advocate for the protection and economic advancement of all workers, employers, and job seekers. In April 2021 the Board approved the formation of the Business Development Committee which implemented systems and processes in the 2021-2022 Program Year that have made an impact to the in-demand business sectors in Stanislaus

Stanislaus County Workforce Development looks to the 2022-2023 Program Year with continued hope for economic recovery and looks forward to delivering comprehensive, state-of-the-art programming to meet Stanislaus County's diverse and evolving workforce needs.



STANISLAUS COUNTY WORKFORCE DEVELOPMENT BOARD

The Workforce Development Board (WDB) of Stanislaus County is a business-led public body whose members are appointed by the Stanislaus County Board of Supervisors to oversee activities funded by the Workforce Innovation and Opportunity Act (WIOA). Although they have jurisdiction over the WIOA programs, these board members have influence over the full breadth of the programs under Workforce Development. The WDB is responsible for shaping and strengthening local and regional workforce development efforts to support small, medium, and large business job growth.

Meet the Chairman:



Bill O'Brien is the General Manager of O'Brien's Market, Inc. His expertise in local commerce and business strategy has been an incredible resource for the Workforce Development Board. Chairman O'Brien has held this position since the inception of the Workforce Innovation and Opportunity Act in 2016.



Bill O'Brien | Chairman

General Manager of O'Brien's Supermarket, Inc.

Cecil Russell | Vice-Chair

CEO of Sylvan Financial & Advisory Group

Jennifer Shipman | Secretary/Youth Development Committee Chair

Community Relations Manager of The Wine Group

Richard G. Hagerty | Veterans' Development Committee Chair

Co-Owner of Modesto Steel Co. / Modesto Welding Products, Inc.

Kris Helton | Business Development Committee Chair

General Manager of J.M. Keckler Bio Medical Services, Inc.

Josh Bridegroom

CEO of Downtown Modesto Partnership

Ross Briles

Owner of Funworks

Margarita Cabalbag

Employment Program Manager of EDD

Lynis Chaffey

Director of Business Development for Tenet Healthcare

Charles Dossett

President of DOCON, INC.

Dean Fadeff

District Representative of Operating Engineers Local #3

Mani Grewal

Board of Supervisors District 4 Owner of Various Commercial Businesses

Scott Kuykendall

Superintendent of Schools of Stanislaus County Office of Education

Mary Machado

Owner of Machado & Sons Construction Inc.

Pedro Mendez

Dean of Public Safety / Technical & Community Education of MJC

Raul Mendez

Chief Administrative Officer of Merced County

Doug Murdock

Apprenticeship Coordinator of Stanislaus County Mfg. / Maintenance Joint Apprenticeship Committee & Lawrence Livermore Lab

Marvn Pitt

Executive Director of Manufacturers Council of the Central Valley

Tim Robertson

Executive Director of North Valley Labor Federation

Chris Savage

Sr. Director of Global Environmental Health and Safety of E.J. Gallo Winery

Doug Van Diepen

Project Manager of Paradigm Construction Management

Greg Vincelet

Training Coordinator of Central Valley Pipe Trades Local 442

Ardria Weston

Staff Services Manager of California Department of Rehabilitation

STANISLAUS COUNTY WORKFORCE DEVELOPMENT COMMITTEES

Business Development Committee

The Business Development Committee is dedicated to collaborate with businesses to ensure the creation and alignment of programs to address and resolve sector needs and advise the Stanislaus County Workforce Development Board with information and guidance in planning, providing, and promoting services to businesses in the community.

Meet the Committee Chair: Iris Helton

Kris Helton is the Service Development Director of J.M. Keckler Bio Medical Services, Inc. He has been in business management or ownership for the past 20+ years. Kris has been a Stanislaus County Workforce Development Board member for over 4 years and has been the Stanislaus County Workforce Development Board Business Development Committee Chair since its inception in 2021.

Committee Members: Kris Helton, Dan Martin, Jennifer Shipman, Maryn Pitt, Tim Roos, Jack Deliddo, Billy Meyers, Dillon Olvera, Jason Maggard, and Shawn Hemiller





Youth Development Committee

The purpose of the Youth Development Committee is to provide the Stanislaus County Workforce Development Board assistance with the planning, operational, implementation and performance activities related to the WIOA funded youth services being provided in the Stanislaus County workforce system.

Meet the Committee Chair: fennifer Shipman

Jennifer Shipman is the Community Relations Manager of The Wine Group. With a wide range of skills in communications, employer branding, organizational leadership and partnerships, Jennifer has brought her expertise to the Stanislaus County Workforce Development Board for 10+ years. She has led the SCWD Youth Development Committee for over 4 years.

Committee Members: Jennifer Shipman, Patrick Cavanah, Mary Machado, Dallas Plaa, Carmen Wilson, John Bettencourt, and Jeremy Pannell

Veterans Development Committee

The Veterans' Development Committee is dedicated to maximize opportunities to promote and support a workforce system in Stanislaus County dedicated to economic prosperity for unemployed and underemployed veterans by providing priority training, education and opportunities for successful employment.

Charles Cossett

Meet the Committee Chair:

Charles is the President of DOCON, Inc. With his background as a Platoon Leader & Project Engineer in the US Army, Charles brings an expertise of military operations, construction, project engineering, and project management to the Stanislaus County Workforce Development Board. Charles has led the Veterans Development Committee for 1 year.

Committee Members; Charles Dossett, Kris Helton, Ryan Kegley, Cecil Russell, Margarita Cabalbag, and Wardee Bruce



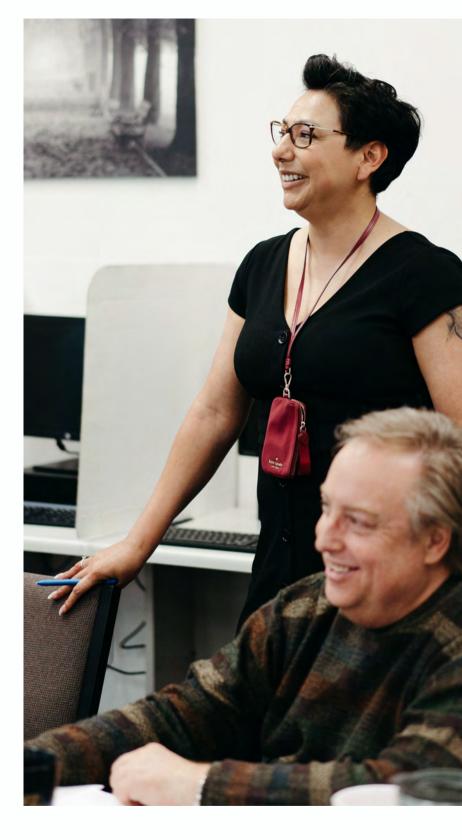
34,654Website Views in 3 months
*New website launched in March 2022

86.6%
Increase in visitors to the job centers from 2020-2021 (closed 6 months) to 2021-2022 (closed 3 months)
*closed due to pandemic

7% Increase in businesses served from 2020–2021 to 2021–2022

111%decrease in number of new clients enrolled

43
Staff vacancies filled in 2021-2022
fiscal year

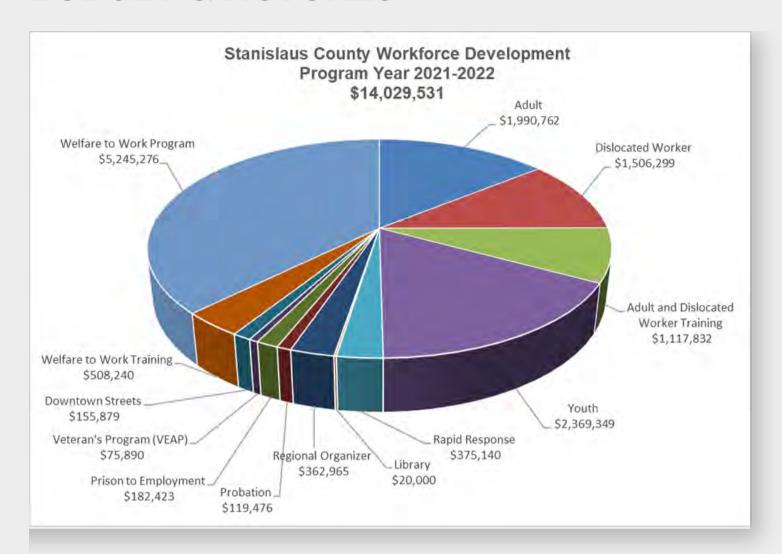


When compared to the prior year, Workforce Development saw a drastic decrease in the number of job seekers available for employment, with an increase in business needs. As the number of clients enrolled in services went down, Workforce Development made the decision to leave positions vacant. In anticipation of more businesses and clients receiving services in Fiscal Year 2021–2022, the Department's Human Resource Division held an unprecedented 24 recruitments and filled 43 positions to become fully staffed. 8

2021-2022

HIGHLIGHTS OF THE YEAR

BUDGET & ACTUALS



Programs	FY 2021-2022 Final Budget	i	FY 2021-2022 Actual	Di	fference
Adult	\$ 2,101,906	\$	1,990,762	\$	111,144
Dislocated Worker	\$ 1,644,327	\$	1,506,299	\$	138,028
Adult and Dislocated Worker Training	\$ 1,653,963	\$	1,117,832	\$	536,131
Youth	\$ 3,007,098	\$	2,369,349	\$	637,749
Rapid Response	\$ 392,279	\$	375,140	\$	17,139
Library	\$ 20,000	\$	20,000	\$	-
Regional Organizer	\$ 387,570	\$	362,965	\$	24,605
Probation	\$ 150,000	\$	119,476	\$	30,524
Prison to Employment	\$ 182,423	\$	182,423	\$	-
Veteran's Program (VEAP)	\$ 142,857	\$	75,890	\$	66,967
Downtown Streets	\$ 199,161	\$	155,879	\$	43,282
Welfare to Work Training	\$ 1,875,000	\$	508,240	\$ '	1,366,760
Welfare to Work Program	\$ 5,939,573	\$	5,245,276	\$	694,297
Total	\$ 17,696,157	\$	14,029,531	\$:	3,666,627

PERFORMANCE METRICS

ADULT

Performance Measures	2021-2022 Actual	2021-2022 Goals	
1. Employment Rate (Q2) (Cohort Period: 7/1/2020 -6/30/2021)	75.5%	74.0%	↑
2. Employment Rate (Q4) (Cohort Period: 1/1/2020 - 12/31/2020)	78.8%	66.0%	1
3. Median Earnings (Cohort Period: 7/1/2020 - 6/30/2021)	\$8,255.81	\$6,800.00	1
4. Credential Rate (Cohort Period: 1/1/2020 – 12/31/2020)	79.7%	60.0%	1
5. Measurable Skill Gains (Cohort Period: 7/1/2021 – 6/30/2022	74.4%	50.0%	1

DISLOCATED WORKER

Performance Measures	2021-2022 Actual	2021-2022 Goals	
1. Employment Rate (Q2) (Cohort Period: 7/1/2020 -6/30/2021)	56.5%	75.0%	Ţ
2. Employment Rate (Q4) (Cohort Period: 1/1/2020 - 12/31/2020)	61.8%	72.5%	j
3. Median Earnings (Cohort Period: 7/1/2020 - 6/30/2021)	\$7,015.18	\$8,500.00	Į.
4. Credential Rate (Cohort Period: 1/1/2020 -12/31/2020)	85.0%	61.0%	1
5. Measurable Skill Gains (Cohort Period: 7/1/2021 - 6/30/2022	76.5%	66.0%	1

YOUTH

Performance Measures	2021-2022 Actual	2021-2022 Goals		
1.Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2020 - 6/30/2021)	77.7%	71.0%	1	
2.Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2020 - 12/31/2020)	72.9%	67.0%	1	
3. Median Earnings (Cohort Period: 7/1/2020 – 6/30/2021)	\$5,007.17	\$3,200.00	1	
4. Credential Rate (Cohort Period: 1/1/2020 - 12/31/2020)	57.0%	55.0%	1	
5. Measurable Skill Gains Cohort Period: 7/1/2021 -6/30/2022	53.2%	38.0%	1	

The Workforce Innovation and Opportunity Act is performance-based legislation. The Federal Department of Labor negotiates performance levels with States, which in turn, negotiate performance levels with the local areas. These indicators are all measured after program participation, and inherently have lag times for reporting purposes. The only real-time indicator is Measurable Skills Gains.

WELFARE TO WORK (WTW)

•	Program	Expected Outcomes	Actual Outcomes	
	Community Comity a December	85% who attend CSP Orientation will enroll in Expanded Subsidized Employment (ESE)	39% who attended CSP Orientation did enroll in Expanded Subsidized Employment (ESE)	•
	Community Services Program (CSP)	50% of those scheduled for CSP will attend ESE site placement	55% of those scheduled for CSP attended ESE site placement	
		25% of participants will obtain unsubsidized employment	39% of participants obtained unsubsidized employment	
ľ				
		85% of those scheduled for JR will attend 1st week	92% of those scheduled for JR attended 1st week	•
	Job Readiness (JR)	50% who attended 1st week of JR will complete the activity	64% who attended 1st week of JR completed the activity	
		25% of those who attended 1st week of JR will obtain employment within 90 days of completing JR	1% of those who attended 1st week of JR obtained employment within 90 days of completing JR	

WELFARE TO WORK

The StanWORKs Welfare to Work (WTW) program performance is determined by the Stanislaus County Community Services Agency, based on State requirements for the CalWORKS Program. WTW Programs concentrate services on individuals receiving Temporary Assistance to Needy Families (TANF) to provide soft skills training and on-the-job experience to prepare for unsubsidized employment opportunities.

LET'S WORK (PROBATION YOUTH SERVICES)

Participants	Referred	Attended	Participation Rate	Completed Course
Out of Custody	27	26	96.3%	24
In Custody	37	27	73%	22
Total Employed: 5				

LET'S WORK (PROBATION YOUTH SERVICES)

The Let's Work program is a contract with the Stanislaus County Probation Department. The performance goal is to place justice involved youth into employment.





Eli Drumm is a client who came to Stanislaus County Workforce Development to enroll in trainings. This is a letter he wrote to share the success he has had.

My name is Eli Drumm, and up until July of 2021 my life was headed nowhere fast. I had been in and out of prison and was struggling with a heroin and methamphetamine addiction that I could not get a handle on. I was arrested yet again on the 4th of July 2021 and put in jail for a parole violation. I went to Nirvana drug and alcohol treatment and completed a 90 day program. I had been networking with Workforce Development for about 6 months prior to that arrest but wasn't really taking it seriously because I was too lost in my addiction.

Shortly thereafter, my fiance and I discovered she was pregnant and it was at this time that I made the decision to get clean and sober, get my life together and be a good father and husband, as I did not want to make the same mistakes I had made in the past with my first child and not being a part of his life due to my addiction. I reached back out to Workforce and thanks to the tireless efforts and dedicated professionalism of Teresa Brockman, Cynthia Carrillo and Monica Hack I quickly completed the process to get vocational training as a truck driver.

HARD HONEST WORK

I enrolled at Western Pacific truck driving School completed the 6-week class and obtained my class A license on May 16th of this year. On June 8th I was hired full time at Emerald Textiles in Turlock as a truck driver making \$28 an hour. Since then I have moved into my own apartment, obtained 2 credit cards, pay all my bills and rent legally with money I have made from hard honest work and my fiance and I have brought our daughter home to our own place.

I am coming up on almost a year of sobriety and none of this I could have imagined in my wildest dreams.

I owe Workforce Development and Teresa Brockman, Cynthia Carrillo and Monica Hack as well as Stacy Hearn and Jose Gonzalez at Western Pacific truck driving School a debt I don't think I can ever repay I am eternally grateful for all the hard work and dedication they invested in me as well as believing in me and motivating me to accomplish these goals. Again their professionalism, empathy and hard work motivated me to believe in myself and accomplish this, and if there was more people like them in this world the prison recidivism rate would be a lot lower. Thank you very much for taking the time to read this.

Eli Drumm

Training Client

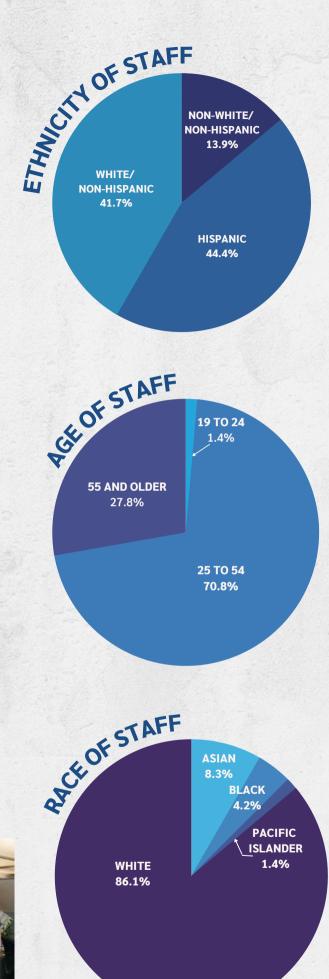
WHO WE ARE

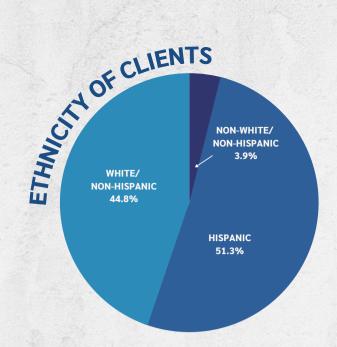
staff demographics

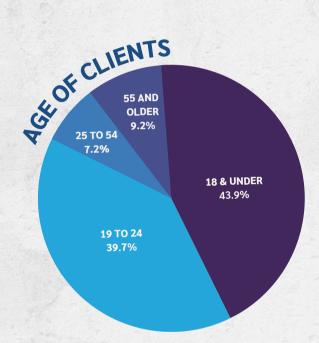
At Workforce Development, we strive to create an inclusive culture that encourages, supports, and celebrates the diverse voices of our employees. To build the foundation of our culture, the Department provides each employee with a collection of Emotional Intelligence training to embrace our values.

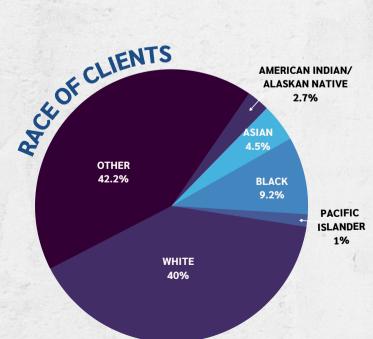
The Department Leadership Team also participates in a series of Emotional Intelligence training inspiring them to "Dare to Lead" bravely with vulnerability, and "Lead as a Coach" with Emotional Intelligence. The Department also participates in County wide cultural diversity celebrations during the month of October to support an inclusive and diverse environment. Employees feel empowered to share experiences and ideas and have established the Cultural Diversity Committee which consist of several County departments and employees from all backgrounds and ethnicities to celebrate cultural differences and educate fellow staff.











WHO WE SERVE

client demographics

Workforce Development encourages and values diversity, equity of services, and inclusion in the clients that are served. The demographic information shown represents Workforce Innovation and Opportunity Act and Welfare to Work clients newly-enrolled for the program year 2021-2022. This information is voluntarily supplied by enrollees, and they have the option to answer race demographics as "Other" or "I do not wish to answer the question." Some programs administered by Workforce Development may not be included if clients were not co-enrolled in WIOA services.



LOCAL PLAN

The Stanislaus County Workforce Development Board is committed to supporting the priorities of the Stanislaus County Board of Supervisors by developing a healthy economy and delivering efficient public services and community infrastructure. Under Workforce Innovation and Opportunities Act (WIOA) regulations, the Stanislaus County Workforce Development Board is charged with developing a Local Plan of strategic operations within the local workforce development area. The Local Plan is developed to align with the Regional and State Plan, and updated every two years.

STRATEGIES AND OUTCOMES IN THE LOCAL PLAN INCLUDE:

Strengthening the Current Workforce by:

- Targeting underserved individuals in the local area to provide greater access, equity and inclusion to special population groups
- Adjusting internal systems to braid WIOA services with varying programs to provide more robust services to individuals in programs such a Welfare to Work, Justice Involved, and other specialty populations
- Increasing On-The-Job Training and Incumbent Worker activities in an effort to increase the skill level of the current workforce

Developing Future Talent by:

- Seeking initiatives/ partnerships to assist immigrants to integrate into the local economy
- Changing internal processes to allow greater access to additional services for clients
- Coordinating special grant opportunities, and pre-apprenticeships to direct much-needed services to the harder-to-serve populations

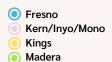
Supporting Business Growth by:

- Focusing on providing equity and inclusion to businesses that are owned by and/or primarily serving underserved populations
- Pursuing optional Waivers that allowed higher On-The-Job Training reimbursements
- Developing new Agricultural Sector representation
- Creating new human resources services for employers through the HR Hotline

The Local Plan is a guidebook toward providing the best services possible, and expanding the availability of services in the Local Area. These strategies and outcomes remain an on-going effort, as Workforce Development continues the pursuit of excellence in serving our constituency.





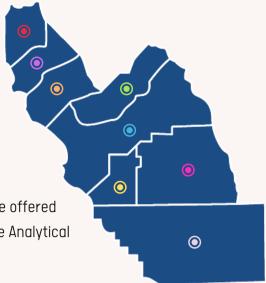




Stanislaus County Workforce Development is the lead for the region.

Investment in Regional Staff Development:

In support of professional development in the region, various trainings were offered within three categories: COVID-19 Impacted Related, Equity Related, and the Analytical Skills Series.



Examples of training topics:

Trauma Informed System Change for Management

Conducting an Effective Virtual Meeting

Developing Language of Cultural Intelligence

Using Data to Drive & Support Decision-Making

Managing Conflict through the Lens of Equity

Critical & Analytical Thinking









PARTNERSHIPS/INVESTMENTS:

HR Hotline Services for Business

• Stanislaus County Workforce Development invested \$4,975 towards regional cost of \$70,915 to support local businesses in region

Region submits \$13.5 M Economic Development Agency Federal Grant application to support Health Care Industry impacted by COVID-19

• Stanislaus County Workforce Development invested \$4,440 towards regional cost of \$27,750 in procuring grant consultant services in the development of grant proposal.

Region applied for the Regional Equity and Recovery Partnerships (RERP) grant and was awarded \$4.9M.

• Grant funds will focus on addressing occupational and skills gap problems experienced by business in the Central Valley as a result of the COVID-19 pandemic.

EQUITY STATEMENT

The local boards of the San Joaquin Valley and Associated Counties Regional Planning Unit is committed to equity, diversity, inclusion and access in every aspect of its operations and programs



Business Services works with local businesses to identify or build a viable and skilled workforce. By partnering with businesses, Business Services attempts to assess services that may be the most beneficial to local businesses and job seekers.

We are the experts in:

TALENT WORK EXPERIENCE LAYOFF AVERSION LABOR MARKET

Stanislaus County Workforce Development offers business services such as:

- On-the-Job Training
- Paid Internships/Work Experience
- Incumbent Worker Training
- Customized Training
- Pre-Apprenticeships
- Labor Market Information
- Business Related Resources (job posting/marketing, screening resumes)
- Sector Strategies*
- Employer Assessment*
- Underserved Business Assistance**

Business Services worked with over 369 employers and provided 2303 total services to businesses.





^{*}Services provided by Opportunity Stanislaus

^{**}Services provided by City Ministries Network

BUSINESS SERVICES

ON-THE-JOB TRAININGS

On-The-Job (OJT) training is a way to provide a financial incentive to an employer that allows them to hire a new employee and increase their skill level. The financial incentive is a percentage reimbursement of wages that are paid back to the employer over a specified period of time for the training of specific skills. Workforce Development provided a waiver that allowed for businesses with 50 or fewer employees to be reimbursed up to 90% of the wage rate.

2020-2021 RETENTION

- 74% of the employees retained employment 6 months after the OJT ended
- 71% of the employees retained employment at-least 12 months after the OJT ended











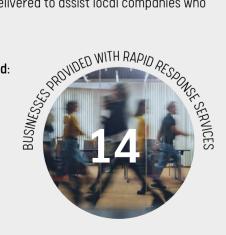


RAPID RESPONSE AND LAYOFF AVERSION

Rapid Response and Layoff Aversion are proactive, business-focused programs which are delivered to assist local companies who may be facing work slow-downs, potential layoffs, or business closure.

The services offered to the more than 650 employees of these impacted businesses included:

- Unemployment Insurance filing assistance
- Local employment opportunities
- Reemployment services (resume writing, interview assistance, etc.)
- Assistance signing up for Covered California
- Referrals to CSA services
- Ongoing follow-up and referrals to affected employees





PAID INTERNSHIPS/WORK EXPERIENCE

A Paid Internship (PI) / Work Experience (WEX) is a partnership between Workforce Development, local business and job seekers. The subsidized employment allows job seekers to be placed on an employer worksite, and earn wage while learning valuable work-based "soft" and "hard" skills, and the work ethic necessary to gain and retain employment. Workforce Development is the "employer of record" and covers the hourly wages, employer taxes and workers compensation insurance.

There is no requirement that the trainee will remain employed with the worksite employer at the close of the Paid Internship.







BUSINESS SERVICES

SECTOR STRATEGIES*

Sector strategies identifies and builds upon strategies for businesses in the four sectors of healthcare, manufacturing, warehouse/logistics, and agriculture. This includes individual business surveys and meetings with businesses within the identified sectors. These partnerships are designed to bring together multiple employers within a sector to find shared solutions to common workforce problems. The ultimate goal of sector strategies is to build talent pipelines that impact skills shortages and develop crucial career pathways for each identified industry sector within Stanislaus County.

For the program year of 2021-2022, Opportunity Stanislaus met once with each individual sector and twice with all sectors present for a total of 6 meetings.

103 TOTAL SURVEYS









EMPLOYER	TOTAL Individuals	TOTAL ASSESSMENTS
City of Newman	28	84
Ball MetalPack	3	6
Gallo	634	1264
Oakdale Irrigation District	31	93
Opportunity Stanislaus	4	12
VOLT	49	139
Total	749	1598

EMPLOYER ASSESSMENT (WORKKEYS)*

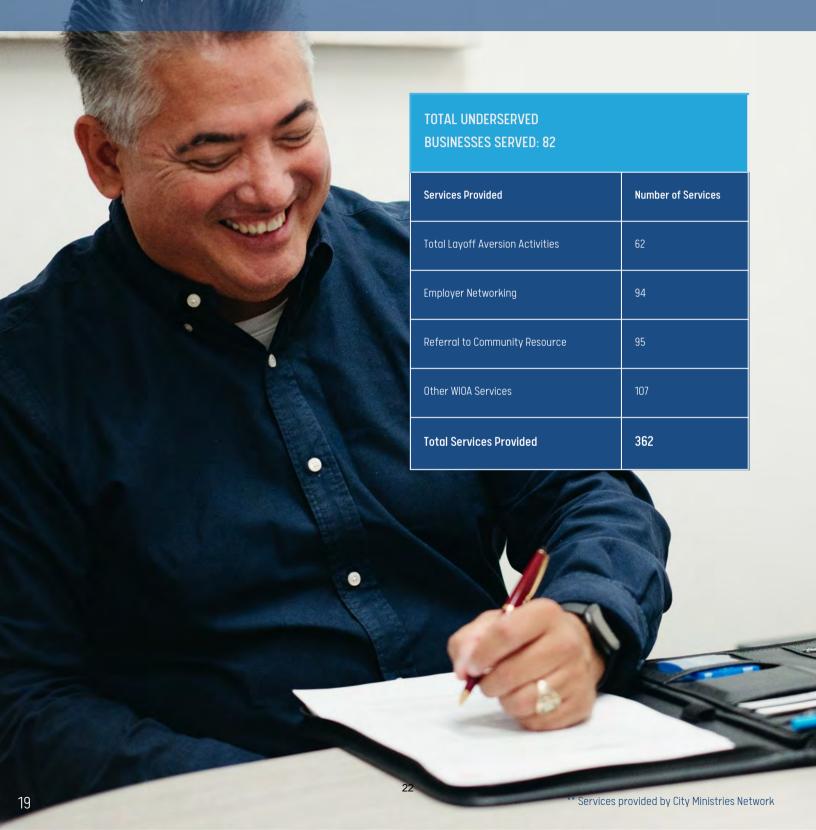
Employer Assessments are offered to local businesses to configure pre-employment tests from an extensive workplace to measure foundational skills that are required in the workplace.

*Services provided by Opportunity Stanislaus

BUSINESS SERVICES

UNDERSERVED BUSINESS ASSISTANCE**

Services are provided to achieve equity and to perform outreach to At-Risk Businesses. These include the underserved, minority-owned, minority-represented, women-owned businesses and businesses that primarily serve at-risk community members within Stanislaus County.





HR HOTLINE

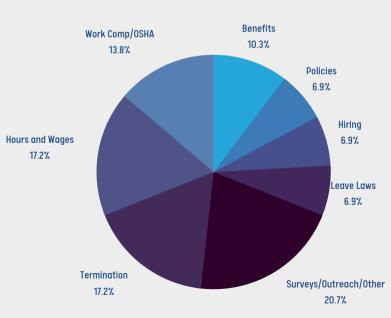
Stanislaus County employers receive a no-cost-to-business Human Resource hotline!

HR Experts provide guidance on:

- Hiring & firing process
- Paid sick leave laws & FMLA
- Breaks, lunches & overtime
- Employee handbooks
- Harassment prevention
- COVID-19 questions

From the launch of the HR Hotline in January 2021, 29 calls within Stanislaus County have been received from businesses, both large and small, looking for human resource guidance

REASON FOR CALL





MORE THAN JUST ICE CREAM...

Enrich & Employ is a local nonprofit that works to remove barriers to employment by providing job skills training in a functioning restaurant.

Pops of color fill your eyeline when you walk through the Ice Cream Company doors to enter into the dining room. From soft lavender to sweet pistachio green, the inviting colors bring a youthful joy to the atmosphere. What a dream come true it must be to be a child walking into this establishment for a sweet treat!

But this establishment is so much more than an inviting and fun ice cream shop and restaurant. Since 2019, the Ice Cream Company has functioned under the non-profit, *Enrich & Employ*, to provide job skills training in a functioning restaurant to those who have barriers to employment.

Those engaged in job skills training may have a special need, recently completed a recovery program, or may be an English Language Learner. The trainees/employees are hired on through a referral process from local non-profits like Learning Quest, United Cerebral Palsy of Stanislaus County, Redwood Family Center, and Downtown Streets Team.

"We work with non-profits who can work through those first barriers like their drug addiction or homelessness, and then when they are ready to move into employment, we are the next step to their career and more stable employment. That is where we function."

- Bonnie Acree, Executive Director

& Former Owner

In order to help facilitate the training program developed by The Ice Cream Company, Stanislaus County Workforce Development has partnered with the company's non-profit, Enrich & Employ, to help offset the cost of these services through On-the-Job training (OJT).

"It takes a little bit longer. It takes two people to train, and that's true with any restaurant and business, but because this is what we do- we have more costs associated with that. Working with Workforce Development is just helping us to be able to cover those costs and stretch our dollars to help more people get trained." - Bonnie Acree.

The expected outcome is that the employee will receive stable employment for no less than 12 months after the end of the OJT, and the employer has an employee that has learned new skills that will allow for the business to be competitive. This training can be customized to the needs of the business – just like the Ice Cream Company has done! Through this partnership, the Ice Cream Company employees have been given the opportunity to start learning valuable skills in entry-level positions that help them go on to grow and develop within the restaurant to other positions such as Purchaser, Restaurant Manager, and Food Services Supervisor.

Out of the employees who joined the training program through referrals, 85.7% have successfully finished the program to completion. The Ice Cream Company is much more than just an ice cream shop, it is a training ground to build skills, bring hope, and change lives.

Currently, Stanislaus County Workforce Development is working with the Ice Cream Company and Stanislaus County Office of Education to create a long-term training program to become an Eliqible Training Provider for the county.

In-the-Job Training



Workforce Development Client Services is more than preparing clients for their next job.

Workforce Specialist provide career services to discover their next career.

We are the experts in:

CAREER COACHING

WORKSHOPS & TRAINING

PROVIDING WORK EXPERIENCE

Stanislaus County Workforce Development provides comprehensive career services to connect job seekers to businesses. Services include:

- Walking clients through the enrollment process
- · Reviewing Resumes & giving career coaching
- Training through skill-building workshops and certified training
- Providing work experience with local employers
- Providing professional vocational training opportunities
- Providing access to computers and printers for job search

HIGHLIGHTED CHANGE

After over a year of being closed to the public for in-person services, the 12th street location opened for business September 2021. Prior to that month, services were only available virtually or by appointment through Job Centers and at the Hackett facility.

Workforce Development continued to offer job seekers workshops virtually until April 2022. The department transitioned back to inperson workshops to allow enhanced hands-on computer guidance for job search. In addition to in-person workshops, the department expanded our workshops from 4 to 12 topics. This allowed all clients, regardless of the program, to attend workshops that were individualized to their specific needs.

Virtual engagement is still available when requested by our enrolled clients.

CLIENT SERVICES

PATHWAY TO SERVICES

To ensure robust services are available to all individuals, internal systems were created to braid Workforce Innovation and Opportunity Act funding with additional department resources. Access Employment was created as a process that supports clients on their road to a self-sustaining career. The focus moved to serving individuals using a service path strategy to address multiple barriers to employment by providing support for life stability and economic self-sufficiency.

WORKSHOPS

Workshops are offered to the community to provide job seekers with the opportunity to gain insight & apply various skills to their job search. In April 2022, the team transitioned the workshops from their temporary state of being conducted virtually back to inperson classes.









Due to COVID-19 Protocols, Welfare-to-Work referrals were severely reduced during the 2021-2022 program year. Welfare-to-Work participants could opt-out for Good Cause if they were adversely affected by the COVID-19 pandemic.

WELFARE TO WORK

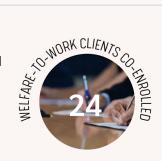
SUPPORTIVE SERVICES

Supportive Services is an available service to enrolled clients. "Supportive Services" may include transportation, child care, dependent care, housing, and needs-related payments, that are necessary to assist clients to participate in employment activities. Supportive Services also includes assistance for required items for new employment, such as uniforms, tools, etc.



CO-ENROLLMENT

Clients may be funded through Welfare to Work, Prison to Employment, Probation, California for All and Downtown Streets. Clients are encouraged to enroll in the WIOA program to leverage resource for the maximum benefit for the job seeker. Additional funding provides additional support on the client's road to a self-sustaining career.



CLIENT SERVICES

WELFARE TO WORK ACTIVITY	REFERRED	ATTENDED	%
COMMUNITY SERVICE PROGRAM +	32	26	81.3%
Aspiranet	1	1	100.0%
Cental Valley Opportunity Center	12	12	100.0%
El Concilio	5	0	0.0%
Center for Human Services	14	13	92.9%
COMMUNITY SERVICE PROGRAM + VOCATIONAL (ESL)	41	31	75.6%
Aspiranet	14	10	71.4%
Sierra Vista Family and Chidrens Centers	27	21	77.8%
HIGH SCHOOL EQUIVALENCY/ADULT-BASED EDUCATION	82	77	93.9%
Learning Quest- Stanislaus Literacy Center	71	66	93.0%
Learning Quest- Spanish HSE/ABE	11	11	100.0%
Totals	155	134	86.5%

COMMUNITY SERVICES PROGRAM PLUS (CSP PLUS):

CSP Plus provides development of hard and soft skills for clients with multiple barriers to employment prior to transitioning into another activity.

COMMUNITY SERVICE PROGRAM PLUS (CSP PLUS) VOCATIONAL ENGLISH AS SECOND LANGUAGE (VESL):

CSP Plus VESL is an activity for non-English speaking clients to build essential work related concepts and language skills to obtain a basic working knowledge of written and spoken English that will enable them to be successful in entry level jobs, training programs, work experience at a worksite, or obtain employment.

HIGH SCHOOL EQUIVALENCY (HSE) AND ADULT BASIC EDUCATION (ABE):

HSE preparation and ABE program is designed to build education and literacy skills in math, language arts, writing, science and/or social studies that are essential in the job market and to prepare participants for the HSE test and certificate attainment.

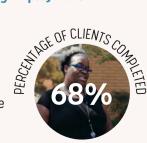
JOB READINESS

Job Readiness is a WTW activity that provides client's the skills needed to obtain and retain employment. The curriculum includes:

Job Applications Interviewing Skills Networking Skill for Retaining Employment

Resumes Job Search Skills Life Skills

Job Readiness transitioned from an in person 3-week class curriculum to a virtual Google Classroom due to COVID 19 in 2020. As Stanislaus County continues to navigate back to more personal contact, In April, Job Readiness returned with a new format that allowed clients to enroll in workshops to meet the Job Readiness requirement. Clients now have the opportunity to enroll in workshops that are more specific to their individual needs to gain the skills they need to obtain and retain employment.



CLIENT SERVICES





ADULT & DISLOCATED WORKER (WIOA)

WIOA ADUILT

Workforce services for eligible adults are available through one of the six core programs authorized by Workforce Innovation and Opportunity Act (WIOA). The Adult program serves individuals and helps employers meet their workforce needs. It enables workers to obtain good jobs by providing them with job search assistance and training opportunities.

DISLOCATED WORKER

The Dislocated Worker program is designed to help workers get back to work as quickly as possible and overcome barriers to employment. When individuals become dislocated workers as a result of job loss, mass layoffs, global trade dynamics, or transitions in economic sectors, the Dislocated Worker program provides services to assist them in re-entering the workforce.

556
Total Participants

491 Adult & 65 Dislocated Workers

6,323
Number of services provided to individuals

229 Exited with Employment

197 Adults & 32 Dislocated Workers

316
New Enrollments

Excerpt from a letter written to a Stanislaus
County Workforce Development Staff Member:

"You saw something in me that I did not see in myself you came into my life right on time, You Motivated Me, You Encouraged Me, Not one single time did i feel like you looked down on me. You are a real life angel you dealt with me when I was overwhelmed and felt like giving up but you always had the right words that encouraged me to stay focused, I am really grateful for this program and people like you is absolutely the reason some of us turn out successful."

uberly Marrell

Kimberly Murrell

Adult Client - Client Services Division

TARGETED OUTREACH

TRAINING PROGRAM

Training Services are offered to enrolled clients to obtain skills needed for in demand occupations in the local area. Training is designed to help underemployed or unemployed adults, dislocated workers, and youth achieve a self-sustaining wage.

87 Clients Approved for Training
74 Successfully Completed Training
14 WIOA Enrolled Clients Completed Program

Top 3 Categories for training: #1 Truck Driving/Transportation #2 Maintenance/Installation/Repair #3 Welding

APPRENTICESHIP

Workforce Development and Valley Build partnered to provide an Apprenticeship Readiness program to allow individuals the opportunity to explore different union trade careers and earn a MC3 certificate. Of the two cohorts, 16 clients were successful in completing their apprenticeship.

PRISON TO EMPLOYMENT

The Prison to Employment (P2E) program is a state grant-funded regional program designed to assist justice-involved adults & youth to reintegrate into the workforce. The goal of this program is to reduce recidivism by assuring that the re-entry population is trained, equipped with tools to navigate job search activities, and ready to accept employment. This grant ran from 7/1/21-3/31/22.









LEARNING QUEST

Contracted to provide work readiness workshops to our Justice Involved clients. Workshops topics included:

Job Readiness

Interviewing Skills

Computers for the Workplace

Applying for a Job

Job Search

Job Retention







VEAP GRANT

8 New Enrollments2 placed in On-the-Job Training1 completed training

VETERANS RECONNECT - VEAP GRANT

Stanislaus County Workforce Development (SCWD) along with numerous community, state and federal organizations offers valuable resources to help veterans transition their skill sets into the local workforce. At SCWD, veterans receive priority service and can access employment resources like on-the-job and vocational training, paid internships and supportive services to assist with transitioning back into the workforce.

CAREER PATHWAYS - LIBRARY GRANT

Stanislaus County Workforce Development received a \$20,000 grant in partnership with Stanislaus County Library. Workforce Development staff assisted by providing training and training materials to the Library to conduct public workshops. Individuals gained assistance with resume writing, computers access for job search, and referrals to other community partners, as needed.

LET'S WORK (PROBATION YOUTH SERVICES)

The In-Custody Classes were re-structured in collaboration with Probation Staff to ensure the program focused on soft skills in the workplace and skills needed to find and secure employment.

The Out-Of-Custody classes provide job readiness skills, such as job search strategy, resume writing, online applications, and interviewing basis. Graduates of the program received a chrome notebook upon completion.

YOUTH PROGRAMS

Our youth program, Project YES – contracted by Ceres School District – helps 17–24 year olds develop their skills to become the job candidates that employers are looking for. Project YES! serves summer youth, in-school and out-of-school youth. Once a year, Workforce Development creates a committee of staff & board members who plan & host an annual STANd Out! Youth Conference which help youth embrace their strengths, build resiliency, and create a motivational atmosphere for their future.

CLIENT ENROLLMENT

319 Enrolled 190 Exited 120 Employed at Exit 63% Employed \$16.61 Average Wage at Exit

NUMBER OF SERVICES PROVIDED

465 Distinct Clients3531 Total Services7.5 Average Service per Client

SUMMER YOUTH 30 Enrolled 19 Businesses Participated 21 Youth Placed NUMBER OF TRAININGS

190 Work Experience40 Occupational Skills Training356 Career Counseling/Planning



Stanislaus County Workforce Development Youth Conference | July 23rd, 2021

64 attendees Rated 4.64 out of 5 stars



JOB CENTERS

Scan the QR code with the camera app on your phone to watch our job center video!



The America's Job Center of California is a network of local, state and public organizations that offer a variety of services to job-seekers and connect them with businesses seeking qualified individuals.

Our job centers offer self-directed services that are designed as a "one-stop shop" for job seekers to access a comprehensive range of no-cost employment and training services. Job seekers can make an appointment at our Modesto location for assisted services with a staff member. Services and guidance are also provided to veterans, individuals with disabilities, economically disadvantaged workers, recent high school and college graduates.











LOCATIONS

Modesto Job Center 629 12th Street Modesto, CA 95354 Turlock Job Center 1310 W. Main St. Turlock, CA 95380 Patterson Job Center 101 W. Las Palmas Ave. Patterson, CA 95363 Oakdale Job Center 1405 West F Street Ste. I Oakdale, CA 95361

AMERICA'S JOB CENTER OF CALIFORNIA PARTNERS

The America's Job Center of California is a collective partnership that strives to address workforce needs through a systemic approach. Some program partnerships are mandated through the Workforce Innovation and Opportunity Act, and represent core services to the public. Other partners are not mandated, but share a vision of a systemic community approach to workforce development services.



























RELEARNING SKILLS

It is hard to get a job without having experience in the US, however I had a couple years of experience working in Afghanistan, but there were some other skills that I needed to develop. For instance, typing test which was hard to practice and I practiced for a long time until I got the certificate. Writing resume and cover letter was also hard to develop because the way we learned to write a resume was over 5-10 pages where in the US, it should be 1 page. One day it happened that my son broke my computer and I had to apply for jobs. It was exactly in the beginning of Covid 19 pandemic. I contacted my worker, Lisa Simms, at workforce and she kindly get me a computer through workforce programs. It was really hard to apply job without computer.

All of the [Workforce Development] programs were helpful to me, but the Paid WEX programs that I was introduced to the employer through was really useful because I gained a lot of experience working with CHSS.

I would like to profoundly appreciate the whole workforce team for supporting me, specially Lisa Simms and Rachel Faria who supported and encouraged me to reach where I stand today. I am so grateful for your guidance and encouragement.

I feel very excited and proud for the success that one of main dream came true. I feel excited that our efforts haven't been wasted and moved towards achievement.

Humayoon Agah

Paid Work Experience Client

umayoon



www.stanworkforce.com



Stanislaus County Workforce Development

251 E. Hackett Road. Modesto. CA 95358 • www.stanworkforce.com • 209-558-2100 • 209-558-2164 fax

Youth Development Committee Minutes

Monday, September 12, 2022
Tom Changnon Education Center
McClatchy Room, First Floor
1325 H Street, Modesto CA 95354
1:00 pm – 3:00 pm

Members in Attendance:

John Bettencourt Jennifer Shipman Mary Machado Carmen Wilson

Members Absent:

Jeremy Pannell Dallas Plaa

Staff in Attendance:

Cheryl Fondse Adolph Lopez
Doris Foster Andy Fiskum

Irene Hancock

8 Additional Guests in Attendance

I. Call to Order and Introductions

Committee Chair, Jennifer Shipman called the September 12, 2022 meeting of the Youth Development Committee (YDC) to order at 1:14 pm. Chair Shipman introduced herself and asked Committee Members and guests to introduce themselves.

II. Conflict of Interest

Committee Chair, Jennifer Shipman reminded Committee members of the Conflict of Interest Policy.

III. Public Comment Period

There were no public comments.

IV. Chair Report

- A. Introduction of New Committee Member, Jeremy Pannell In his absence, this item was deferred to the next meeting.
- B. 2022 STANd Out! Youth Event Outcome

Committee Chair Shipman "passed the baton" to Mary Machado who was in attendance of the Youth Event. Committee Member Mary Machado shared there were some very positive changes to the event. There was an increase in attendance of 70 youth, peer leaders were completely engaging and our return guest keynote speaker Jeremy Bates was very empowering. Gloria, a member of Jeremy's team was dynamic and was a huge hit. Her message was "Conquer Challenges". The

food was excellent this year. There was a coffee bar and donuts. Marco Canela, Food Services Director at Central Catholic High School catered the food. He's very in tune with the youth and had them coming back for seconds and thirds. The youth really enjoyed the food. Committee Member Mary Machado mentioned there were comments regarding the parking, length of the event and the raffle prices. They will be taking a look at theses areas for next time. There were also some really wonderful comments. The youth stated it was a good event, this event inspired them and 95% of the youth would attend the event again.

V. Department Report

- A. 2022 Summer Youth Employment Program
 - SCWD Contracts & Planning Manager, Adolph Lopez shared that 2022 Summer Youth Employment Program (SYEP) was operated in house for the last couple years. This past year, Project Yes was expanded and took on the responsibility for operating SYEP. Dustin Pack and his team will touch on the activities and overview of the program.
- B. WIOA Youth Allocation Fiscal Year 2022-2023 SCWD Director, Doris Foster shared that Stanislaus County received a 2-year allocation and are required by the state to spend 80% of the allocation by the first year. A handout or page 3 of the agenda was prepared to show this fiscal year's WIOA Youth Projected Budget. There is a remaining balance in the budget for this year is \$319,682. This remaining balance will be discussed in another agenda item later in this meeting.
- C. Center for Human Services Youth Navigation Center Tour SCWD Contracts & Planning Manager, Adolph Lopez thanked Carmen Wilson for arranging the tour of the Center for Human Services Youth Navigation Center. The tour showed what the program offers and gave perspective of the need and challenges of the young people. Carmen Wilson thanked everyone for the support and for adding the Youth Navigation Center's needs list to the table. Committee Member John Bettencourt, who attended the tour shared he appreciated the indepth look.

VI. Presentations

A. Ceres Unified School District (CUSD) Youth Services 2021-2022 Program and 2022 Summer Youth Employment Program Overview

Dustin Pack, Project YES Program Manager introduced his team and shared the year-round enrollment numbers from July 1, 2021 to June 30, 2022. CUSD enrolled 319 new youth and had 36 who graduated through the equivalency program. There were 194 youth placed into work experience. Vocational training has become very popular; 33 youth went to vocational training. There were 18 youth that completed successfully and 8 youth that are still in training. From April 2021 to June 2022, we had 45 young people that were attending community college, 4-year college or advance training. There is a huge college push and help with FASFA, college enrollment process, career guidance and anything to help the youth access college. The program is very individualized to help every kid. In the Summer Youth Employment Program, 30 kids were enrolled. There were 21 kids who received work experience through the program. At closure, as the kids are leaving the

- summer program, there were 15 that were hired or working and 13 there were attending college.
- B. CaliforniansForAll Modesto Digital Skills Grant Internship Program SCWD Coordinator, Andy Fiskum shared that CaliforniansForAll is funded through a new program, The Coronavirus State and Local Fiscal Recovery funds. We have a partner organization that we put in a grant with and we were funded about 5 million dollars. It is to serve 180 internship enrollees to learn and develop their skills in the technology sector. They can prepare for in demand technology related careers like web design, digital marketing, software development, software quality assurance, IT Help Desk or IT Project Management. The internship is a 560-hour program at \$25 an hour. While the enrollees are learning on a conceptional level, the training is designed to give them practical application of those skills during their internship. Bay Valley Tech is providing the training and will be the employer of record.

VII. Consent Items

Consent item adopted. J. Bettencourt/ C. Wilson unan. Motion Passed

A. Approval of the March 7, 2022 Youth Development Committee Meeting Minutes

VIII. Discussion and Action Items

- A. Approval of Staff Recommendation to Accept the Proposed Scope of Work and Release the Request for Proposal (RFP) for Workforce Innovation and Opportunity Act Funded Youth Employment Services (Project YES)
 - J. Bettencourt / M. Machado completed unan. Motion Passed Adolph Lopez, SCWD Manager and Andy Fiskum, SCWD Coordinator gave an overview of the Resolution to the Committee.
- B. Acceptance of the Waiver Application Submitted to the State to Decrease the Out-of-School Youth Expenditure Requirements from 75 Percent to 50 Percent M. Machado / J. Bettencourt completed unan. Motion Passed Adolph Lopez, SCWD Manager gave an overview of the Resolution to the Committee.
- C. Recommendation of Additional Allocation of Workforce Innovation and Opportunity Act Youth Funds to Support Youth Services Special Project(s) for PY 2022-2023
 - J. Bettencourt / C. Wilson completed unan. Motion Passed Adolph Lopez, SCWD Manager gave an overview of the Resolution to the Committee. The Committee agree to use \$220K for Vocational Scholarships and \$100K in technical devices.
- D. Nominations and Appointment of Youth Development Committee Officer Position of Vice Chair

Chairman J. Shipman / C. Wilson completed unan. Motion Passed Chairman Jennifer Shipman nominated Committee Member Mary Machado for Position of Vice Chair. Committee Member Mary Machado accepted the nomination.

- IX. Future Topics and Discussion
 - A. Lunch and Learn and/or Tours
 - 1. MJC Re-Entry Program
 - 2. Career Inspiration Center

1. Additional recommendations

Committee Chair, Jennifer Shipman thanked everyone for attending the Youth Development Committee meeting, announced the date, time and location of the next quarterly meeting, and adjourned the meeting at 3:33 pm.

Next Quarterly Meeting:

Date: Monday, December 5, 2022

Location: Tom Changnon Education Center

McClatchy Room, First Floor

1325 H Street, Modesto CA 95354

Time: 1:00 pm-3:00 pm



Stanislaus County Workforce Development

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December 5, 2022

Stanislaus County Youth Development Committee Agenda Item

TO: Youth Development Committee

FROM: Adolph Lopez, Manager

I. SUBJECT:

Approval of the 2023 Youth Development Committee Meeting Calendar

II. ITEM NUMBER: VI-B

III. ITEM TYPE: Discussion and Action

IV. STAFF RECOMMENDATION:

Approve the 2023 Youth Development Committee meeting calendar

V. POLICY:

The Stanislaus County Workforce Development Board (WDB) Bylaws, Article VI MEETINGS state, that "The Board shall establish a regular meeting time and place.", and as the Youth Development Committee (YDC) has adopted the WDB's Bylaws, the Committee shall also establish a regular meeting time and place.

VI. DISCUSSION:

At the November 2, 2020 Youth Development Committee meeting, the Committee approved for the regular quarterly Committee meetings to be the month prior to the Workforce Development Board meetings.

The proposed 2023 calendar meeting dates if approved will be scheduled quarterly to take place on the first Monday of the month (unless changed due to Holiday) in March, June, September and December. The proposed scheduled meeting dates for 2023 are included in the following table:

PROPOSED 2023 YOUTH DEVELOPMENT COMMITTEE MEETING CALENDAR

Date	Time
March 6, 2023	1:00 pm – 3:00 pm
June 5, 2023	1:00 pm – 3:00 pm
September 11, 2023	1:00 pm – 3:00 pm
December 4, 2023	1:00 pm – 3:00 pm

Meeting Location: Tom Changnon Education Center

McClatchy Room, First Floor

1325 H Street, Modesto CA 95354

VII. ADMINISTRATIVE BUDGET IMPACT: None

Adolph Lopez Adolph Lopez, Manager